



RTGS Integrated Regional
Electronic Settlement System

SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

File ref. no.: 18/3/7/1 C

2020-05-18

SADC-RTGS OPERATIONAL NOTICE: 011/2020

**SADC-RTGS ANNUAL FAILOVER TO ALTERNATE SITE AND TESTING
ARRANGEMENTS – 13 JUNE 2020**

SADC-RTGS OPERATIONAL NOTICE: 014/2019 dated 2019/12/18 has reference.

Participants are requested to take note of the following in the SADC-RTGS system environment.

The SARB as the settlement system operator will failover the SADC-RTGS system and all related components to the alternate site and operate from there as part of scheduled annual BCP testing. The failover to the alternate site is scheduled for 13 June 2020 and the failback to the primary site is scheduled for 18 July 2020.

Participants are requested to immediately escalate any settlement and or connectivity related issues to the SADC-RTGS Customer Support Centre during this period.

The SARB and SADC-RTGS teams will be conducting testing on the aforementioned weekends and we do not foresee any requirement from the industry to assist with testing.

Any related queries in this regard can be directed to the SADC-RTGS Customer Support Centre at +27 12 313 4622 or via e-mail: SADC-RTGS-CSC@resbank.co.za

Yours sincerely,

**Magedi-Titus Thokwane
SADC-RTGS OPERATIONS
SOUTH AFRICAN RESERVE BANK**

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